PBA Pro Bono Program:

Your Responsibilities as a Client

Dear Person In Need:

Attorneys across Pennsylvania are working with the Pro Bono Program of the Pennsylvania Bar Association (PBA) to provide legal services to persons in need..

When you contact the PBA Pro Bono Program, your name and the nature of your legal issue will be given to a volunteer attorney who will contact you to see how an attorney can help you with your legal problem.



Remember that the attorney has volunteered to help you without any cost to you.



Please be on time for any appointments. Call in advance if you need to reschedule. Promptly return phone calls and keep your attorney updated on any new developments in your case. Communication is very important.



If you have second thoughts about your legal problem, let your attorney know. Your attorney may be willing to hold your file open, for a limited time, while you decide what to do. If possible, let your attorney know before papers are prepared and filed in court.



Notify your attorney if you move or change your phone number.



Please be patient and courteous. Legal matters take time. If you believe your case is taking an unreasonably long time, call your attorney. If you have a problem that you cannot work out with your attorney, please call the PBA Pro Bono Office.

We are happy to serve you!

